



Report CoVe CARE about IT project update event – 13 June 2025

Apro Formazione, ASL CN2 and T4Med presented the strategic scenario outlined by the European project CoVe CARE ABOUT IT at the Digital Innovation Gate 421 Foundation in Roreto di Cherasco

INTRODUCTION

On Friday 13 June 2025, the meeting of the **permanent working table of the European project CoVe – CARE about IT**, dedicated to the development of HealtTech, was held at the Fondazione Digital Innovation Gate 421 in Roreto di Cherasco.

The event, promoted by APRO Formazione in collaboration with ASL CN2 and T4Med, represented a moment of confrontation between public bodies, companies, training institutions and social and health care providers on the future of digitalisation of the sector in Piedmont.

During the conference, [the main results achieved by the project](#) in its first two years of activity and the initiatives currently underway at European level were illustrated. Particular attention was paid to the six educational modules under development: innovative training paths, designed according to the European micro-credential standards, conceived to enhance the digital competences of students and health and social workers.

One of the most eagerly awaited speeches was that of Prof. Paolo Colli Franzone, President of the Institute for the Management of Innovation in Healthcare, who offered an [overview of the main directions of digital transformation in Italian healthcare](#), with a focus on telemedicine and territorial healthcare.

The panel discussion, moderated by Adriana Riccomagno, was attended by:

- Sara Vaschetto and Debora Ventura (Cooperativa Sociale Progetto Emmaus), who illustrated the [tele-welfare and integrated tele-assistance projects](#);
- Luca Iozzia, Teiacare's Ancelia product manager, and Simone Piumatti, social and health worker, who described the application of the system at the 'I Glicini' residence in Bra;
- Stefania Faggio, professional didactics tutor, who presented the activities of the Advanced Simulation Centre of the Michele and Pietro Ferrero Hospital;
- Mario Grimaldi, nursing coordinator of the ASL CN2 territorial nursing service.

WORKSHOP

The meeting concluded with thematic working groups, in which participants analysed the barriers to health technology deployment at regional level and identified common strategies and objectives to foster their adoption.

All interested stakeholders are invited to sign the project's Memorandum of Understanding to actively contribute to building this innovative ecosystem.

Below, we summarise the results that emerged during the workshop, broken down by areas of intervention.



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1. SPREAD OF HEALTH TECHNOLOGIES / CULTURE AND TRAINING

Limits noted

In both tables, a lack of widespread **digital culture** emerges, hindering the understanding and sharing of the benefits of the **digital transition** and making the use of health technologies complex.

This causes a widespread sense of **mistrust in the use of digital**, fuelled by the **lack of knowledge about digital health on the** part of laypersons.

Objectives

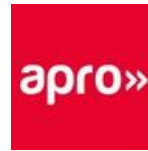
The participatory planning process made it possible, starting from the needs identified, to identify as a common objective that of **increasing training and information on digital health issues**.

Activities

Concrete activities to achieve the objectives were proposed:

- Creation **of training modules** adaptable to different training paths.
- Implementation of **training courses for patients and carers** on the territory (involving key figures of the local network, such as municipalities and parishes).





2. SPREAD OF HEALTH TECHNOLOGIES / NETWORK AND SYSTEM

Limits noted

At both working tables, the need for **networking and system building** was expressed both **at the level of individual organisations** and **between different professionals**.

In general, there is a **lack of communication and sharing** of tried and tested good practices, which forces newcomers to structure the implementation of health technologies from scratch.

The situation is also complicated by the **absence of a centralised control room** to coordinate digitisation projects and act as a reference point for the network of territorial structures.

As far as **IT companies** are concerned, the lack of collaboration hinders the development of interconnected solutions that communicate with each other and are compatible with a common platform.

At the same time, participants point to a **limited involvement of social and health professionals by companies in product development processes**.

Objectives

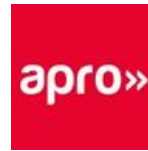
The common goal of the two groups is to **strengthen collaboration at the network level to increase sharing** and **develop shared planning to find solutions to critical issues in the sector**.

Activities

These are the first activities proposed to foster **active networking**:

- **Organise intra-sectoral working tables** to stimulate discussion and develop shared projects.
- Planning **regular comparison events**.
- Set up **an online sharing platform** to **disseminate good practices** and increase communication.





3. SPREAD OF HEALTH TECHNOLOGIES / INSTITUTIONAL – REGULATORY – INFRASTRUCTURAL

Limits noted

It was widely emphasised during the workshop that **excessive bureaucracy and regulatory complexity** – such as the **current data processing regulations** – severely limit the adoption of digital technologies. At the same time, due to the stringent regulations in force, IT companies are constrained in the development of innovative solutions.

Furthermore, it was noted that **the computerisation of territorial operators** is **uneven**, partly due to **problems with internet coverage** in rural areas.

Objectives

Participants agreed on the need to **involve institutional bodies**, bringing the needs that emerged to their attention.

Activities

In order to concretise the involvement, it is proposed to promote the **creation of a governmental steering committee** that can coordinate the activities, involving healthcare companies, general practitioners and social welfare facilities, as well as private companies.

NOTES

This report can be freely shared with bodies and organisations that are interested in taking part in the network and participating in its activities.

To stay in touch:

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